



*Customer Portal Training*

# Customer Portal Training

Visit our website:

[www.precisiondiagnosticsco.com](http://www.precisiondiagnosticsco.com)



## EXISTING CUSTOMER

- Select "Schedule Service or Express Quote Request" to initiate

## NEW CUSTOMER

- Select "New to Precision Diagnostics" if you are a new customer for next steps

# New Customer Form

Fill out your information and  
a Precision team member  
will be in touch regarding  
next steps

**Name \***

First Last

**Business Name**

**Phone**

**Email \***

**Address \***

Address Line 1

Address Line 2

City State

Zip Code

**Sublet Services of Interest - Check all that apply \***

<input type="checkbox"/> Module Programming	<input type="checkbox"/> ADAS Calibrations
<input type="checkbox"/> Vehicle Diagnostics	<input type="checkbox"/> 1234YF
<input type="checkbox"/> Onsite Pre & Post Scans	<input type="checkbox"/> Wiring Repairs
<input type="checkbox"/> Other - Use Comment Box Below	

**Additional Comments or Questions**

# Submitting a Service Request

# Submit a request

How can we assist? Get started here

-

EXPRESS QUOTE REQUEST

SCHEDULE SERVICE REQUEST

RO #: (optional)

Location for Service:

-

Vehicle Involved in a Collision?

-

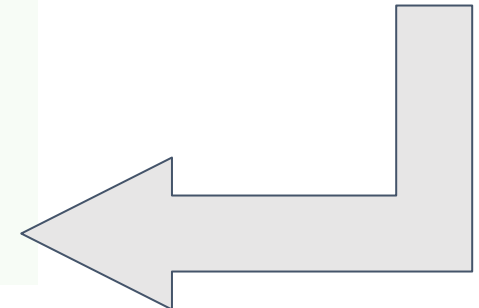
Do you have an Estimate or Repair Order to Upload?

-

If yes, please upload a text searchable PDF below.

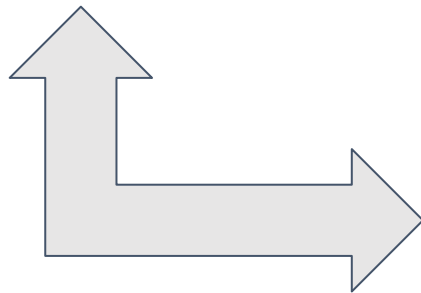
<b>Business Name:</b>	<input type="text"/>
<b>Shop Contact (full name):</b>	<input type="text"/>
<b>Phone number:</b>	<input type="text"/>
<b>Shop Contact Email Address:</b>	<input type="text"/>
<b>Insurance Company:</b>	<input type="text"/>
<b>Requested services:</b>	<div style="height: 100px; border: 1px solid black;"></div>
<b>Date Vehicle will be ready for service:</b>	<input type="text"/>
<b>Time Vehicle will be ready for service:</b>	<input type="text"/>
<b>Target Completion Date:</b>	<input type="text"/>
<b>Any Special Instructions? Enter N/A in the box below if nothing is needed</b>	
<div> <span>T</span> <span>B</span> <span>I</span> <span>☰</span> <span>☷</span> <span>📄</span> <span>🔗</span> <span>🔍</span> </div> <div style="height: 150px; border: 1px solid black;"></div>	
<b>Attachments (optional)</b>	
<div>Add file or drop files here</div>	

Complete the form  
and attach an  
estimate with each  
request



# Submitting a Quote Request

Complete the form for a  
quote request and attach  
estimate



## Submit a request

How can we assist? Get started here

EXPRESS QUOTE REQUEST

Your email address

RO #: (optional)

Location for Service:

Vehicle Involved in a Collision?

Do you have an Estimate?

Any Special Instructions? Enter N/A in the box below if nothing is needed

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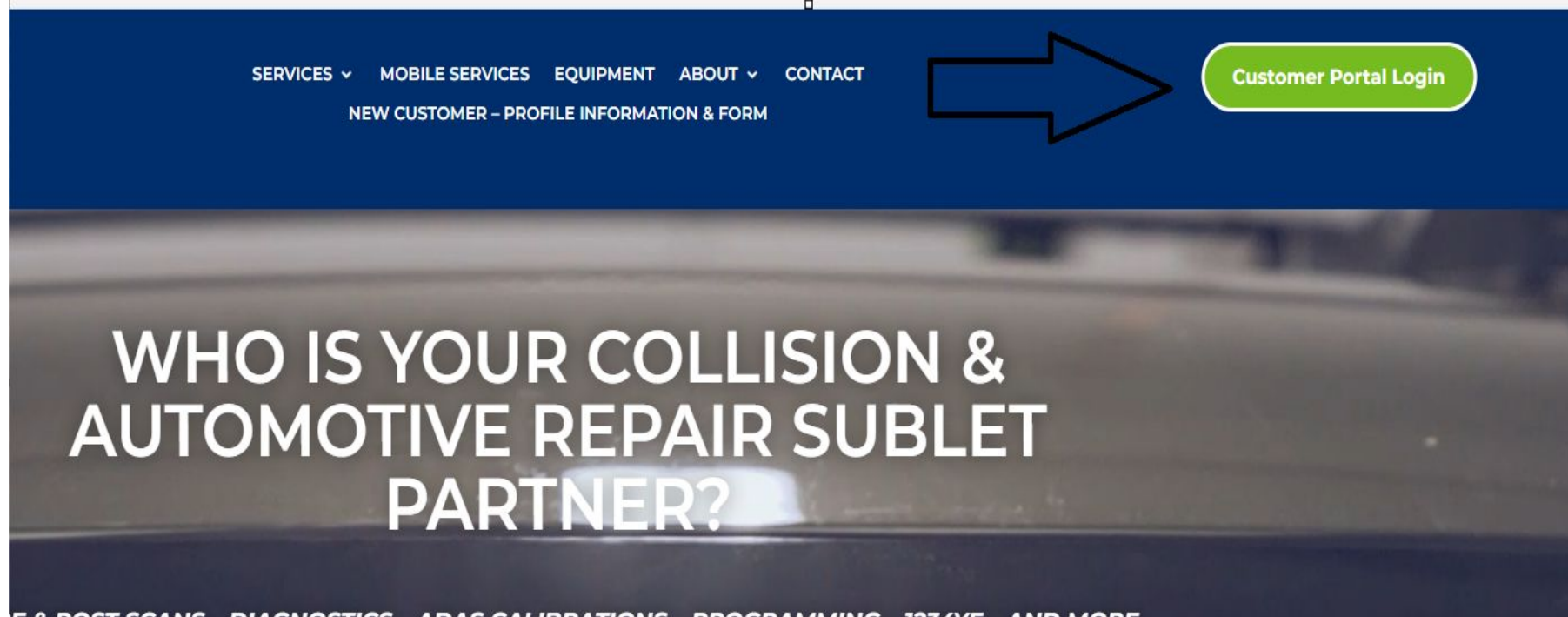
Attachments (optional)

Add file or drop files here

Submit

# Create a Log In

From our website: [www.precisiondiagnosticsco.com](http://www.precisiondiagnosticsco.com)



Select  
"Customer  
Portal Login"

# Create a Log In

Enter your name  
and email to  
receive welcome  
email

### Sign up to Precision Diagnostics

Please fill out this form, and we'll send you a welcome email so you can verify your email address and sign in.

Your full name \*

Your email \*

**Sign up**


[Cancel](#)


# Sign Into Customer Portal


Portal Login to  
review requests

Sign in to Precision Diagnostics

[Switch to agent sign in >](#)

 Sign in with Facebook

 Sign in with Google

 Sign in with Microsoft

Email

Password

[Forgot password?](#)

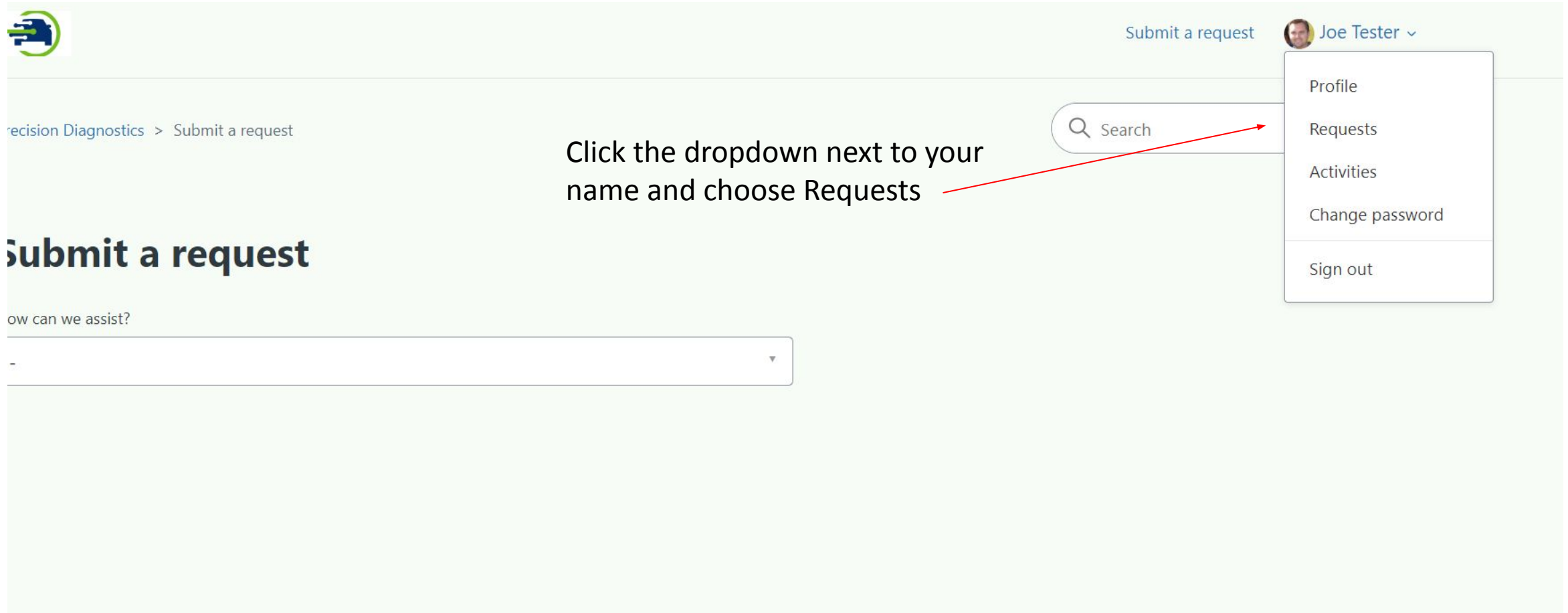
**Sign in**

[Emailed us for support? Get a password](#)

[New to Precision Diagnostics? Sign up](#)



# Review Requests in Customer Portal



precision Diagnostics > Submit a request

## Submit a request

How can we assist?

Submit a request

Joe Tester ▾

- Profile
- Requests
- Activities
- Change password
- Sign out

Click the dropdown next to your name and choose Requests

Search